

### Licensing Officer's Report



# LICENSING SUB-COMMITTEE

REPORT

21 July 2016

Subject heading: Goose, 143 South Street, Romford,

RM1 1PL

Application for a variation to a

premises licence

Report author and contact details: Arthur Hunt, Licensing Officer

5<sup>th</sup> floor Mercury House licensing@havering.gov.uk

**Ext 3585** 

This application for a variation to a premises licence is made by Stonegate Pub Company Ltd under section 34 of the Licensing Act 2003. The application was received by Havering's Licensing Authority on 3 June 2016.

#### Geographical description of the area and description of the building

The Goose is located in Romford town centre at the location of Havering's main transport hub: buses, trains and taxis all terminate at this geographical point. This area is also Havering's most significant crime 'hotspot'. The area might be considered one of mixed use based upon the presence of commercial and residential properties. There are residential properties above the shops directly opposite this venue.

As a consequence of its location the premises are in the cumulative impact area associated with Havering's licensing policy 2.

A map of the area is attached.

#### Details of the application

Supply of Alcohol, Films, Recorded music, Indoor sporting events						
Day Start Finish						
Sunday to Thursday	10:00	00:00				
Friday & Saturday	10:00	01:00				

Late Night Refreshment					
Day	Finish				
Sunday to Thursday	23:00	00:30			
Friday & Saturday	23:00	01:30			

Opening Hours					
Day Start Finish					
Sunday to Thursday	10:00	00:30			
Friday & Saturday	10:00	01:30			

#### Variation applied for:

There was no application to vary the hours of the premises. The application sought to vary the licence by:-

- A change of layout to include an external bar.
- To remove all conditions in annex 2 and 3 of the licence and replace them with a new operating schedule.
- To add additional days for non-standard timings.

Subsequently an amended schedule was submitted by the applicant. They also chose to restrict the number of non-standard days to:-

- Those already permitted by the premises licence (New Year's Eve and Recognised Events as per the condition below)
- An additional hour to the terminal hour for opening and late night refreshment on the day that British Summertime commences

They also submitted the below condition in their operating schedule:-

• In the event of a recognised event ("The Event" (not exceeding 12 annually)) which falls outside the current permitted hours on the premises licence to permit licensable activities commencing one hour before and ending one hour after "the Event" the details of the event to be notified to the Licensing Authority and the Police ten working days beforehand with the police giving their prior written consent in each case.

#### Comments and observations on the application

The applicant acted in accordance with regulations 25 and 26 of *The Licensing Act 2003 (Premises licences and club premises certificates) Regulations 2005* relating to the advertising of the application. The required public notice was installed in the Yellow Advertiser on the 8<sup>th</sup> June 2016.

#### Summary

There were no representations against this application from interested persons.

There were three representations against this application from responsible authorities:-

- Licensing Authority
- Planning Enforcement
- Metropolitan Police



#### Part A

#### Premises licence number

001494

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description

Goose 143 South Street, Romford, RM1 1PL

Where the licence is time limited the dates

N/A

Licensable activities authorised by the licence

Films, Recorded Music, Indoor Sporting Events, Late Night Refreshment Supply of Alcohol

The times the licence authorises the carrying out of licensable activities

Supply of Alcohol, Films, Recorded Music, Indoor Sporting Events

Sunday to Thursday – 10:00 to 00:00 Friday & Saturday – 10:00 to 01:00

Late night refreshment

Sunday to Thursday – 23:00 to 00:30 Friday & Saturday – 23:00 to 01:30

The opening hours of the premises

Sunday to Thursday – 08:00 to 00:30 Friday & Saturday – 08:00 to 01:30

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

On and off sales

Part 2

1 of 6

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

#### Stonegate Pub Company Ltd c/o Codan Trust Company (Cayman) Ltd 2681 Cricket Square Grand Cayman Cayman Islands KY1 1111

Registered number of holder, for example company number, charity number (where applicable)

#### FC029833

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

#### Mr Rob Keogh

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

#### **Mandatory Conditions**

- 1. No supply of alcohol may be made under the Premises Licence;
  - (a) at a time when there is no Designated Premises Supervisor in respect of the Premises Licence, or
  - (b) at a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.
- 2. Every supply of alcohol under the Premises Licence must be made or authorised by a person who holds a Personal Licence.
- 3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
  - (a) Games or other activities which require or encourage, or are designed to require or encourage, individuals to—
  - (i) Drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
  - (ii) Drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) Provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
  - (c) Provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

- (d) Selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) Dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 5. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
  - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
  - (a) A holographic mark, or
  - (b) An ultraviolet feature.
- 6. The responsible person must ensure that—
  - (a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available."
- 7. The admission of children, that is persons aged under 18, to the exhibition of any film shall be restricted in accordance with any recommendation made by the film classification body designated by section 4 of the Video Recordings Act 1984.
- 8. If at specified times one or more individuals must be at the premises to carry out a security activity each such individual must be licensed by the Security Industry Authority.
- A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. Full details of this Mandatory Condition can be found at <a href="http://www.legislation.gov.uk/ukdsi/2014/9780111109120">http://www.legislation.gov.uk/ukdsi/2014/9780111109120</a>

- 1. To monitor the need for door supervisors and take into account any advice given by the Police.
- 2. The pub manager to actively participate in and support the local Pubwatch scheme, where active.
- 3. Text and/or radio pagers, where already used, to be used for any additional hours.
- 4. Toughened glass currently in use to be used during any additional hours.
- 5. Existing CCTV system to continue to operate during the additional hours.
- 6. In line with Alcohol and Social Responsibility Policy there will be no promotions that encourage illegal, irresponsible or immoderate consumption.
- 7. To understand obligations under existing Health and Safety legislation, take any responsibilities seriously and have extensive policies and practices in place to meet these obligations.
- 8. Existing policies to be extended to cover any increase in opening hours. Internal health and safety and incident reporting system will operate during any additional hour(s).
- 9. Reasonable steps to be taken to recognise the rights of local residents and encourage customers to leave the premises quietly.
- 10. Managers to liaise with local neighbours as part of their duties and resolve any reasonable concerns in accordance with Role in the Community Guidelines.
- 11. To recognise the importance of protecting children from harm and this is supported by:-
  - commitment to health and safety in the operation and maintenance of the premises
  - approach to managing the risk of under-age drinking.
- 12. To at all times observe the law and ensure alcohol is not served to people who are under 18 years of age. The manager and staff to be briefed in the importance of their responsibilities in ensuring customers are over 18 years of age.
- 13. No adult entertainment (paid for by the company of a nude physical nature) is permitted at these premises

#### **Non Standard Times**

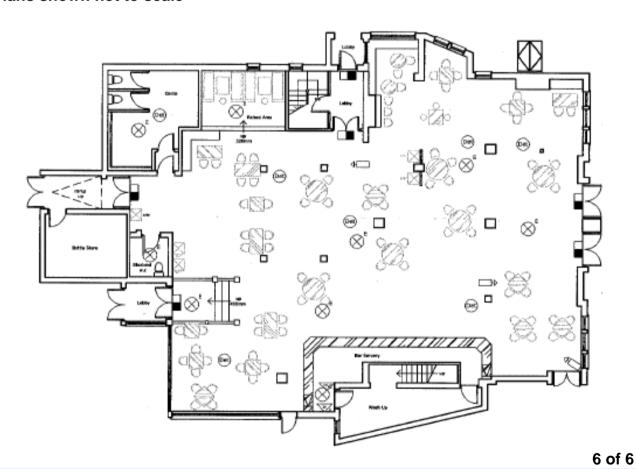
- 14. In the event of a recognised event ("The Event" (not exceeding twelve annually)) which falls outside the current permitted hours on the premises licence to permit licensable activities commencing one hour before and ending one hour after "the Event" the details of the event to be notified to the Licensing Authority and the Police ten working days beforehand, with the police giving their prior written consent in each case.
- 15. A register to be kept in the premises to record details of all TENs and recognised events to be completed to the satisfaction of police and the Local Authority
- 16. Alcohol shall not be sold or supplied except during permitted hours. Permitted hours are as above and on New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, midnight on 31st December).

- 17. A properly specified and fully operational CCTV system shall be installed or the existing system maintained to a satisfactory standard. The system will incorporate a camera covering each of the entrance doors and be capable of providing an image which is regarded as "identification standard" of all persons entering and/or leaving the premises. All other areas of risk identified in the Operational Requirement shall have coverage appropriate to the risk.
- 18. The installation or up[grading of any CCTV system shall comply with current best practice. In addition the documentation listed below shall be included in a 'System File' Site Plan showing position of cameras and their field of view.
  - Code of Practice
  - Performance specification, e.g. storage capacity, image file size, IPS for each Camera and purpose of each camera position.
  - Operational requirements.
  - Incident Log.
  - Maintenance records.
- 19. To obtain a clear head and shoulders image of every person entering the premises on the CCTV system, persons entering the premises should be asked to remove headwear, unless worn as part of religious observance.
- 20. The CCTV system shall incorporate a recording facility and all recordings shall be securely stored for a minimum of one calendar month. A system shall be in place to maintain the quality of the recorded image and a complete audit trail maintained. The system will comply with other essential legislation and all signs as required will be clearly displayed. The system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity. For premises using a video recording system, the cassette tapes shall be used on no more than 12 occasions to maintain the quality of the recordings.
- 21. The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the 'System File'. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.
- 22. All staff shall be suitably trained for their job function for the premise. The training shall be written into a programme, ongoing and under constant review, and must be available to a relevant Responsible Authority when called upon.
- 23. Prominent clear notices shall be displayed at the point of entry to the premises and in a suitable location at any points of sale, advising customers that they may be asked to produce evidence of their age.
- 24. Prominent, clear notices shall be displayed at the premises about the supply of alcohol to minors and the relevant offences involved
- 25. Persons under the age of 18 years shall not be allowed on the premises unless accompanied by an adult, and taking a meal.
- 26. Persons under the age of 18 years shall not be allowed to remain on the premises after 19.00hrs.
- 27. Refusal Book: the premises is to print off computerised refusal records at the end of each staff shift. This should be signed by the designated premises supervisor and attached to the hard bound refusal register to be kept on the premises at all times and available for inspection by authorised authorities during trading hours and records are to be kept for up to 1 year.

- 28. Prominent clear notices shall be displayed on the premises stating that last orders for persons under the age of 18 years accompanied by an adult will be 18.15hrs.
- 29. The premises shall adopt a challenge 25 policy.
- 30. A notice is to be displayed at the entrance to the premises notifying the public with words to the effect "no persons under the age of 18 years are permitted to enter the premises"
- 31. Training with the Havering Drugs and Alcohol Action Team shall be undertaken by staff within a three month period.
- 32. The premises shall ensure that a SIA registered member of staff shall be at the entrance of the premises from 19.00hrs until close on every day the premises is open to the public.
- 33. A personal licence holder shall be on duty at all times when the premises are open to the public.
- 34. All staff will be fully retrained following the successful application to vary the premise licence.

#### Annex 4 - Plans

Full plans held by the London Borough Of Havering licensing section Plans shown not to scale





#### Part B

#### **Premises licence summary**

Premises licence number

001494

#### Premises details

Postal address of premises, if any, or if none, ordnance survey map reference or description

Goose 143 South Street, Romford, RM1 1PL

Where the licence is time limited the dates

**Not Applicable** 

Licensable activities authorised by the licence

Films, Recorded Music, Indoor Sporting Events, Late Night Refreshment Supply of Alcohol

The times the licence authorises the carrying out of licensable activities

Supply of Alcohol, Films, Recorded Music, Indoor Sporting Events

Sunday to Thursday – 10:00 to 00:00 Friday & Saturday – 10:00 to 01:00

Late night refreshment

Sunday to Thursday – 23:00 to 00:30 Friday & Saturday – 23:00 to 01:30

The opening hours of the premises

Sunday to Thursday – 08:00 to 00:30 Friday & Saturday – 08:00 to 01:30

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

On and Off Supplies

Name, (registered) address of holder of premises licence

Stonegate Pub Company Ltd c/o Codan Trust Company (Cayman) Ltd 2681 Cricket Square Grand Cayman Cayman Islands KY1 1111

Registered number of holder, for example company number, charity number (where applicable)

FC029833

1 of 2

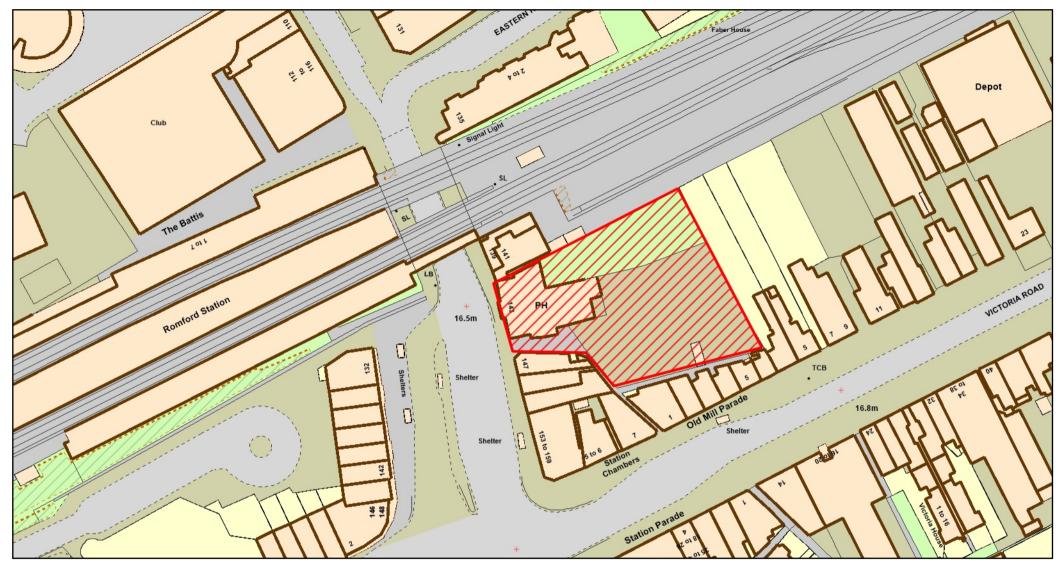
Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

#### Mr Rob Keogh

State whether access to the premises by children is restricted or prohibited

#### Restricted

2 of 2



The Goose	N The state of the state of th
nlpg NATIONAL SURVEY STREET LIGHT STREET STREET LIGHT STREET STREET LIGHT STREET	Scale: 1:1000 Date: 07 June 2016 Size: A4





## **Copy of Application**

#### London Borough of Havering

#### Application to vary a premises licence under the Licensing Act 2003

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

#### We Stonegate Pub Company Limited

being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in Part 1 below

Premises licence number		
001494		

#### Part 1 - Premises Details

Postal addi	ess of premises or, if none,	ordnance survey map referen	ce or description
Goose 143 South S	street		
Post town	Romford	Post code	RM1 1PL

Telephone number at premises (if any)	01708 761063
Non-domestic rateable value of premises	£178,000.00

#### Part 2 - Applicant details

Daytime contact telephone number		08451262944		
E-mail address (optional)				
Current postal address if different from premises address		Porter Tun House 500 Capability Green		
Post Town	Luton		Postcode	LU1 3LS

#### Part 3 - Variation

Please	e tick yes
Do you want the proposed variation to have effect as soon as possible?	$\checkmark$
If not, from what date do you want the variation to take effect?  Day Month	Year
Please describe briefly the nature of the proposed variation (Please see guidar	ice note)
<ol> <li>To vary the layout of the premises in accordance with plans supplied by the to licence an external bar.</li> </ol>	applicant
<ol><li>To remove all conditions under Annex 2 and Annex 3 and replace with a new Operating Schedule as detailed in the application (except for the non standar permissions which are replicated in this application).</li></ol>	v rd timing
<ol> <li>Additional non standard timings for notable days are also sought, as detailed application submitted to the Licensing Authority.</li> </ol>	I in the
Permitted standard hours and licensable activities remain as existing.	
If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend  Part 4 Operating Schedule	
Please complete those parts of the Operating Schedule below which would be subj	ect to
change if this application to vary is successful.	
The state of the s	tick yes
<ul><li>a) plays (if ticking yes, fill in box A)</li><li>b) films (if ticking yes, fill in box B)</li></ul>	
<ul><li>b) films (if ticking yes, fill in box B)</li><li>c) indoor sporting events (if ticking yes, fill in box C)</li></ul>	
d) boxing or wrestling entertainment (if ticking yes, fill in box D)	
e) live music (if ticking yes, fill in box E)	
f) recorded music (if ticking yes, fill in box F)	$\boxtimes$
g) performances of dance (if ticking yes, fill in box G)	
h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)	
Provision of late night refreshment (if ticking yes, fill in box I)	$\boxtimes$
Sale by retail of alcohol (if ticking yes, fill in box J)	$\boxtimes$

In all cases complete boxes K, L and  ${\rm M}$ 

**Plays** Will the performance of a play take place Indoors P indoors or outdoors or both - please tick Standard days and timings (please read (please read guidance note 2) Outdoors guidance note 6) Day Start Finish Both Mon Please give further details here (please read guidance note 3) Tue State any seasonal variations for performing plays (please Wed read guidance note 4) Thur Non standard timings. Where you intend to use the premises Fri for the performance of plays at different times to those listed in the column on the left, please list (please read guidance Sat note 5) Sun

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			MILLIAN hibidian of films Asks place	Indoore	
Films			Will the exhibition of films take place	Indoors	
timings	ord days a (please	read	indoors or outdoors or both – please tick (please read guidance note 2) Outdoors		
Day	ce note 6 Start	Finish	No Change	Both	
Mon	No	Change	Please give further details here (please read	guidance note	3)
Wieli			, , , , , , , , , , , , , , , , , , ,		,
Tue	No	Change	No Change		
Wed	No	Change	State any seasonal variations for the exhibit	ion of films	
			(please read guidance note 4)		
Thur	No	Change			
Fri	No	Change	Non standard timings. Where you intend to for the exhibition of films at different times to		
Sat	No	Change	the column on the left, please list (please rea		
Sal	140	Onlange	5)		
Sun	No	Change	To add the following non standard timings:-		
			An additional hour to the terminal hour on the following notable days: St George's Day; St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day & Boxing Day, 27, 28, 29 & 30 December, Bonfire Night and New Year's Day.		
			To retain the following non standard timings: -		
			New Year's Eve – from the end of permitted how Eve to the start of permitted hours on New Year		ear's
			In the event of a recognised event ("The Event" annually)) which falls outside the current permit premises licence, to permit licensable activities hour before and ending one hour after "the Eve the event to be notified to the Licensing Authoriten working days beforehand, with the police gi written consent in each case.	ted hours on t commencing nt". The detail ty and the Pol	he one s of ice

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event Stand timing	Indoor sporting events Standard days and timings (please read guidance note 6)		Please give further details (please read guidance note 3)  No Change
Day	Start	Finish	
Mon	No	Change	
Tue	No	Change	State any seasonal variations for indoor sporting events (please read guidance note 4)
Wed	No	Change	
Thur	No	Change	Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in
Fri	No	Change	the column on the left, please list (please read guidance note 5)
Sat	No	Change	To add the following non standard timings:-
Sun	No	Change	An additional hour to the terminal hour on the following notable days: St George's Day; St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day & Boxing Day, 27, 28, 29 & 30 December, Bonfire Night and New Year's Day.
			To retain the following non standard timings: -
			New Year's Eve – from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.
			In the event of a recognised event ("The Event" not exceeding 12 annually)) which falls outside the current permitted hours on the premises licence, to permit licensable activities commencing one hour before and ending one hour after "the Event". The details of the event to be notified to the Licensing Authority and the Police ten working days beforehand, with the police giving their prior written consent in each case.

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entert Standa timings	ig or wrestling tainments ard days and s (please read nce note 6)		Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors   Outdoors
Day	Start	Finish		Both
Mon			Please give further details here (please read of	guidance note 3)
Tue				
Wed			State any seasonal variations for boxing or wrestling entertainment (please read guidance note 4)	
Thur				
Fri			Non standard timings. Where you intend to for boxing or wrestling entertainment at different to the left release.	erent times to
Sat			those listed in the column on the left, please guidance note 5)	iist (please read
Sun				

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	Live music Standard days and		Will the performance of live music take	Indoors
timing	Standard days and timings (please read guidance note 6)		<u>place indoors or outdoors or both – please</u> <u>tick</u> (please read guidance note 2)	Outdoors
Day	Start	Finish		Both
Mon			Please give further details here (please fead of	guidance note 3)
Tue				
Wed			State any seasonal variations for the perform music (please read guidance note 4)	ance of live
Thur				
Fri			Non standard timings. Where you intend to use for the performance of live music at different	times to those
Sat			listed in the column on the left, please list (please list) (please list) (please list)	ease read
Sun				

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Pacor	dod mus	ic	Will the playing of recorded music take	Indoors	
Recorded music Standard days and			place indoors or outdoors or both – please	macoro -	
timings (please read guidance note 6)			tick (please read guidance note 2)	Outdoors	
Day	Start	Finish	No Change	Both	
Mon	No	Change	Please give further details here (please read guidance note 3)		3)
IVIOTI		- Oriango			
Tue	No	Change	No Change		
Wed	No	Change	State any seasonal variations for the playing of recorded music (please read guidance note 4)		
Thur	No	Change			
Fri	No	for the playing of recorded music at different times to thos			nises ose
Sat	No	Change	listed in the column on the left, please list (p guidance note 5)	lease read	
Sun	No	Change	To add the following non standard timings:-		
			An additional hour to the terminal hour on the fodays: St George's Day; St David's Day, St Patri Andrew's Day, Burns Night, Valentines Night, Hank Holidays and the Friday, Saturday and Su Bank Holidays, Maundy Thursday, Christmas E & Boxing Day, 27, 28, 29 & 30 December, Bonf Year's Day.	ick's Day, St Ialloween, On Inday precedii Ive, Christmas	all ng all s Day
			To retain the following non standard timings: -		
			New Year's Eve – from the end of permitted ho Eve to the start of permitted hours on New Year		ear's
			In the event of a recognised event ("The Event" not exceeding 12 annually)) which falls outside the current permitted hours on the premises licence, to permit licensable activities commencing one hour before and ending one hour after "the Event". The details of the event to be notified to the Licensing Authority and the Police ten working days beforehand, with the police giving their prior written consent in each case.		

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Performances of dance Standard days and timings (please read		and read	Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<u>(1)</u>
guidan	Start	Finish			-
	Start	FILIPLI	5	Both	
Mon			Please give further details here (please read g	juidance note	3)
Tue					
Wed			State any appared variations for the newfarm		
vveu			State any seasonal variations for the perform (please read guidance note 4)	lance of danc	<u>е</u>
Thur					
Fri			Non standard timings. Where you intend to u		
			for the performance of dance at different time in the column on the left, please list (please re		tea
Sat			note 5)	ad guidance	
Sun					

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descri falling (g) Standa timings guidan	ing of a si ption to the within (e) and days and s (please rece note 6)	hat ), (f) or nd ead	Please give a description of the type of entertain providing	ment you will I	be	
Day	Start	Finish	Will this entertainment take place indoors or	Indoors		
Mon			outdoors or both – please tick (please read guidance note 2)	Outdoors		
			guidance note 2)	Both		
Tue			Please give further details here (please read guidance note 3)			
Wed						
Thur			State any seasonal variations for entertainment of description to that falling within (e), (f) or (g) (ple		nce	
Fri			note 4)			
Sat			Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e),			
Sun			(f) or (g) at different times to those listed in the coplease list (please read guidance note 5)	olumn on the le	eft,	

Late night refreshment Standard days and timings (please read guidance note 6)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick	Indoors	
			(please read guidance note 2) Outdoors		
Day	Start	Finish	lo Change Both		
Mon	No	Change	Please give further details here (please read guidance note 3)  No Change		
Tue	No	Change	No Change		
Wed	No	Change	State any seasonal variations for the provision of refreshment (please read guidance note 4)	f late night	
Thur	No	Change			
Fri	No	Change	Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those		
Sat	No	Change	listed in the column on the left, please list (please 5)	e read guidand	e note
Sun	No	Change	To add the following non standard timings:-		
			An additional hour to the terminal hour on the fodays: St George's Day; St David's Day, St Patri Andrew's Day, Burns Night, Valentines Night, Hank Holidays and the Friday, Saturday and Su Bank Holidays, Maundy Thursday, Christmas E & Boxing Day, 27, 28, 29 & 30 December, Bonf Year's Day.	ck's Day, St lalloween, Or Inday preced ive, Christma	n all ling al s Day
			An additional hour to the standard and non-standard times on the day when British Summertime commences.		
			To retain the following non standard timings: -		
			New Year's Eve – from the end of permitted how Eve to the start of permitted hours on New Year		∕ear's
In the event of a recognised event ("The Event" not annually)) which falls outside the current permitted premises licence, to permit licensable activities conhour before and ending one hour after "the Event". the event to be notified to the Licensing Authority a ten working days beforehand, with the police giving written consent in each case.			ted hours on commencing nt". The deta ty and the Po	the g one ils of olice	

J

Supply of alcohol Standard days and			Will the supply of alcohol be for consumption (Please tick box) (please read guidance note 7)	On the premises		
timings (please read guidance note 6)			No Change	Off the premises		
Day	Start	Finish	Both			
Mon	No	Change	tate any seasonal variations for the supply of alcohol (please read uidance note 4)			
Tue	No	Change				
Wed	No	Change				
Thur	the supply of alcohol at different times to those listed in the			sted in the col		
Fri	No	Change	on the left, please list (please read guidance note 5  To add the following non standard timings:-	)		
Sat	No	Change	An additional hour to the terminal hour on the fol		e	
Sun	No	Change	days: St George's Day; St David's Day, St Patric Andrew's Day, Burns Night, Valentines Night, Ha Bank Holidays and the Friday, Saturday and Sur Bank Holidays, Maundy Thursday, Christmas Ev & Boxing Day, 27, 28, 29 & 30 December, Bonfin Year's Day.	alloween, On nday precedin ve, Christmas	ig all Day	
			To retain the following non standard timings: -			
			New Year's Eve – from the end of permitted hour Eve to the start of permitted hours on New Year's		ar's	
			In the event of a recognised event ("The Event" in annually)) which falls outside the current permitted premises licence, to permit licensable activities of hour before and ending one hour after "the Event the event to be notified to the Licensing Authority ten working days beforehand, with the police giving written consent in each case.	ed hours on the commencing of t". The details and the Policy	ne one of	

#### K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8)

No Change

L

Hours premises are open to the public Standard days and timings (please read guidance note 6)			State any seasonal variations (please read guidance note 4)		
Day	Start	Finish			
Mon	No	Change			
Tue	No	Change			
Wed	No	Change			
			Non standard timings. Where you intend the premises to be open		
Thur	No	Change	to the public at different times from those listed in the column on the left, please list (please read guidance note 5)		
Fri	No	Change	To add the following non standard timings:-		
Sat	No	Change	An additional hour to the terminal hour on the following notable days: St George's Day; St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all		
Sun	No	Change	Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day & Boxing Day, 27, 28, 29 & 30 December, Bonfire Night and New Year's Day.		
			An additional hour to the standard and non-standard times on the day when British Summertime commences.		
			To retain the following non standard timings: -		
			New Year's Eve – from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.		
			In the event of a recognised event ("The Event" not exceeding 12 annually)) which falls outside the current permitted hours on the premises licence, to permit licensable activities commencing one hour before and ending one hour after "the Event". The details of the event to be notified to the Licensing Authority and the Police ten working days beforehand, with the police giving their prior written consent in each case.		

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking

To remove all conditions under Annex 2 and Annex 3 (except the non-standard times as detailed in this application) and replace with a new operating schedule as detailed below.

Please tick yes

	1 1	The second secon	4.1		17
•	I have	enclosed	the	premises	licence

 $\checkmark$ 

• I have enclosed the relevant part of the premises licence

V

If you have not ticked one of these boxes please fill in reasons for not including the licence, or part of it, below

Reasons why I have failed to enclose the premises licence or relevant part of premises licence

N/A

**M** Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

#### a) General – all four licensing objectives (b,c,d,e) (please read guidance note 9)

[The information provided in this box is solely for information only and not intended to be converted into conditions on the licence]

This variation application seeks to vary the approved plans attached to the premises licence in order to license an external bar. There are no changes to the customer areas or the footprint of the premises. Following consultation with the Police Licensing Officer, the application also seeks to amend the conditions attached to the premises licence in order to ensure there is a clear and enforceable operating schedule in place.

We have considered the impact of the proposed variation and we note the premises falls within Havering's cumulative impact area.

Pre consultation has taken place with the Police Licensing Officer, the Licensing Officer and Environmental Health Officer prior to submission. In consideration of the variation application, we have put together a new operating schedule which is robust and fit for purpose, consisting of conditions discussed with the Police Licensing Officer and Environmental Health Officer.

We have considered the Council's Statement of Licensing Policy. We understand the Cumulative Impact Policy is aimed at those premises which may add to the cumulative impact of the area and impact adversely on the licensing objectives.

The applicant believes the premises will not add to the cumulative impact for the area. In particular the changes to the conditions ensure that the new operating schedule is robust and promotes the licensing objectives.

The changes to the plans only incorporate a new external bar to service customers who are currently permitted to use the garden.

Stonegate Pub Company Limited have in place an extensive licensing manual detailing both company policies appropriate across the whole estate, along with procedures in place at a local level to ensure the premises operates to the highest standard and promotes the licensing objectives. These include policies regarding social responsibility and underage sales which promote responsible drinking and discourage drunkenness as well as procedures to prevent crime and disorder and public nuisance. Stonegate take their responsibility as a premises licence holder seriously and are aware of, and will ensure compliance with their premises licence conditions and the law.

Stonegate operate search, drugs and drinks spiking policies and all staff receive relevant training on how to recognise the signs and effects of intoxication due to drug use, signs and effects of drink spiking and search procedures with regard to drugs and weapons. Additionally, the premises shall maintain a written drugs policy regarding prevention of use and supply of illegal drugs, which will be made available on request to police or council officers. Also, the premises have committed to participate in the local pub watch scheme.

The applicant has committed to deploying door supervisors in agreement with the Police

Additionally, CCTV shall be provided with effective and extensive coverage of the licensed area.

The applicant is committed to promoting the prevention of public nuisance through existing measures and additional steps proposed in the operating schedule. Policies are in place to ensure prevention of public nuisance including noise management and outside areas, as well as a written queuing and dispersal policy which will be maintained by the premises and available to Police and Council officers. Staff are trained to recognize and take steps to prevent nuisance and respect the rights of local residents. Additionally, with regard to controlling noise, the premises has committed to steps in the operating schedule to ensure the external bar is managed carefully following discussions with the Environmental Health Officer. Furthermore, reasonable steps have been taken to ensure customers leave quietly, and as well as the dispersal policy, there is prominent signage requesting customers respect the needs of local residents and leave quietly.

It is submitted that the changes sought coupled with the additional measures proposed in the operating schedule are unlikely to add to the cumulative impact of the area or have a detrimental impact on the well-being of residents or the character of the area. We do not feel that the application will have an adverse impact on the licensing objectives and the applicant believes that the measures proposed are adequate and further conditions are not appropriate.

Additionally, with regard to the additional hour sought for certain notable days, the premises has operated with a number of temporary event notices to later hours without issue and which have not had a negative impact on the licensing objectives.

#### b) The prevention of crime and disorder

- A CCTV system shall be installed at the premises and maintained in good working order and used at all times when the premises are open for licensable activities. Any CCTV footage shall be held for at least 28 days and shall be made available to an officer of the Licensing Authority or Police on reasonable request.
- 2. The premises shall ensure that a SIA registered member of staff shall be on duty at the premises from 19:00 hours until close on every day the premises is open to the public. This condition can be varied on 14 days' notice and with the written agreement of the Police. At all other times the need for door supervisors will be assessed by way of risk assessment and cognisance will be taken of any police advice.
- 3. Where Pubwatch exists covering the area of which the premises is situated then the DPS or other nominated employee shall participate in Pubwatch.
- 4. The premises shall maintain a written drugs policy, which shall be made available to the Police or an authorised officer of the Council upon request.
- 5. Where available, text and / or radio pagers will be used.
- 6. An incident log book (which may be electronic) shall be kept on the premises and made available on request to an authorised officer of the Council or Police which will record the following:
  - i. Any incidents of disorder
  - ii. Any seizures of drugs or offensive weapons
  - iii. Any ejections of patrons
- 7. The premises shall maintain a written dispersal policy, which shall be made available to

the Police or an authorised officer of the Council upon request.

8. In the event of a recognised event ("The Event" (not exceeding 12 annually)) which falls outside the current permitted hours on the premises licence to permit licensable activities commencing one hour before and ending one hour after "the Event" the details of the event to be notified to the Licensing Authority and the Police ten working days beforehand with the police giving their prior written consent in each case.

#### c) Public safety

We understand our obligations under existing legislation and take our responsibilities seriously.

#### d) The prevention of public nuisance

- 1. Reasonable steps will be taken to recognise the rights of local residents and notices will be displayed at the premises exits requesting customers to leave quietly and reminding them that they are in a residential area.
- 2. At all times the external bar is open for the sale of alcohol it will be manned by a member of staff.
- 3. The external bar shall not be open for the sale of alcohol beyond 23:00 hours on any day.

#### e) The protection of children from harm

- A Challenge 25 proof of age scheme will be operated at the premises where the only acceptable forms of identification are photographic identification cards such as a driving licence or passport.
- A log (which may be electronic) shall be kept detailing all refused sales of alcohol. The log shall include the date and time of the refusal and the name of the member of staff who refused the sale. A copy of the log or electronic report shall be made available upon reasonable request.
- 3. All bar staff to receive appropriate training in relation to alcohol sales prior to commencing their duties. This will include the premise licence conditions, underage sales policy and other relevant licensing matters. Training documents (which may be in an electronic format) shall be made available to an authorised Police Officer or Council Officer upon request.
- 4. There shall be no entry to persons under the age of 18 after 21:00 hours.

•	Please I have made or enclosed payment of the fee or	tick ye ☑
9	I have not made or enclosed payment of the fee because this application has been made in relation to the introduction of the late night levy	
•	I have sent copies of this application and the plan to responsible authorities and others where applicable	

• I unders	stand that I must no	w advertise my application			$\checkmark$	
• I have e	enclosed the premis	ses licence or relevant part of i	t or explana	tion	$\checkmark$	
	stand that if I do not rejected	comply with the above require	ements my a	application		
T IS AN OFFENCE, LIABLE ON SUMMARY CONVICTION TO A FINE NOT EXCEEDING LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION						
Part 5 – Sig	natures (please re	ead guidance note 10)				
other duly a		rrent premises licence holde please read guidance note 11) capacity.				
Signature	popples	on Allen				
Date	Date 3/6/2016					
Capacity	Poppleston Alle	en – Solicitors for & on behalf	of the applic	ant		
premises lic	ence holder) or 2	s jointly held signature of 2n nd applicant's solicitor or ot ng on behalf of the applican	her authori	sed agent (plea	se	
Signature						
Date						
Capacity						
Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 13) Helen Cardy Poppleston Allen Solicitors 31 Southampton Row  Post town London  Post WC1B 5HJ						
Post town	London		Post code	VVC ID SITJ		
	number (if any)	0203 078 7489				
<b>If you would</b> h.cardy@po		espond with you by e-mail y	our e-mail a	address (option	al)	

#### **Notes for Guidance**

This application cannot be used to vary the licence so as to extend the period for which the licence has effect or to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence you should make a new premises licence application under section 17 of the Licensing Act 2003.

- Describe the premises. For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies you must include a description of where the place will be and its proximity to the premises.
- 2. Where taking place in a building or other structure please tick as appropriate. Indoors may include a tent.
- 3. For example state type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- 4. For example (but not exclusively), where the activity will occur on additional days during the summer months.
- 5. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
- 6. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.
- 7. If you wish people to be able to consume alcohol on the premises please tick on, if you wish people to be able to purchase alcohol to consume away from the premises please tick off. If you wish people to be able to do both please tick both.
- 8. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
- 9. Please list here steps you will take to promote all four licensing objectives together.
- 10. The application form must be signed.
- 11. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 12. Where there is more than one applicant, both applicants or their respective agents must sign the application form.
- 13. This is the address which we shall use to correspond with you about this application.

#### Goose, 143 South Street, Romford RM1 1PL

#### **Proposed Amendments to Application**

The request for an additional non standard timings is removed save for:

- 1. Those already permitted by the premises licence (New Year's Eve and Recognised Events as per the condition below)
- 2. An additional hour to the terminal hour for opening and late night refreshment on the day that British Summertime commences.

#### **Proposed Conditions**

- A CCTV system shall be installed at the premises and maintained in good working order and used at all times when the premises are open for licensable activities. Any CCTV footage shall be held for at least 28 days and shall be made available to an officer of the Licensing Authority or Police on reasonable request.
- 2. The premises shall ensure that a SIA registered member of staff shall be on duty at the premises from 19:00 hours until close on every day the premises is open to the public. This condition can be varied on 14 days' notice and with the written agreement of the Police. At all other times the need for door supervisors will be assessed by way of risk assessment and cognisance will be taken of any police advice.
- 3. Where Pubwatch exists covering the area of which the premises is situated then the DPS or other nominated employee shall participate in Pubwatch.
- 4. The premises shall maintain a written drugs policy, which shall be made available to the Police or an authorised officer of the Council upon request.
- 5. 2 way radios to be used between internal and external bars at any time that the external bar is open for the sale of alcohol.
- 6. An incident log book (which may be electronic) shall be kept on the premises and made available on request to an authorised officer of the Council or Police which will record the following:
  - i. Any incidents of disorder
  - ii. Any seizures of drugs or offensive weapons
  - iii. Any ejections of patrons
- 7. The premises shall maintain a written dispersal policy, which shall be made available to the Police or an authorised officer of the Council upon request.
- 8. In the event of a recognised event ("The Event" (not exceeding 12 annually)) which falls outside the current permitted hours on the premises licence to permit licensable activities commencing one hour before and ending one hour after "the Event" the

#### Goose, 143 South Street, Romford RM1 1PL

#### **Proposed Amendments to Application**

- details of the event to be notified to the Licensing Authority and the Police ten working days beforehand with the police giving their prior written consent in each case.
- 9. Reasonable steps will be taken to recognise the rights of local residents and notices will be displayed at the premises exits requesting customers to leave quietly and reminding them that they are in a residential area.
- 10. At all times the external bar is open for the sale of alcohol it will be manned by a member of staff.
- 11. The external bar shall not be open for the sale of alcohol beyond 23:00 hours on any day.
- 12. A Challenge 25 proof of age scheme will be operated at the premises where the only acceptable forms of identification are photographic identification cards such as a driving licence or passport.
- 13. A log (which may be electronic) shall be kept detailing all refused sales of alcohol. The log shall include the date and time of the refusal and the name of the member of staff who refused the sale. A copy of the log or electronic report shall be made available upon reasonable request.
- 14. Toughened glass currently in use to be used during any additional hours.
- 15. All bar staff to receive appropriate training in relation to alcohol sales prior to commencing their duties. This will include the premise licence conditions, underage sales policy and other relevant licensing matters. Training documents (which may be in an electronic format) shall be made available to an authorised Police Officer or Council Officer upon request.
- 16. Persons under the age of 18 years shall not be allowed to remain on the premises after 21:00 hours save for attendance at pre-booked parties and with the written agreement of the Police.

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Owners or occupiers of land (including buildings) near the operating centre who believe that their use or enjoyment of that land would be affected, should make written representations to the Traffic Commissioner at Hillcrest House, 386 Harehills Lane, Leeds LS9 6NF, stating their reasons within 21 days of this Notice. Representors must at the same time send a copy of their representations to the applicant at the address given at the top of this Notice. A Guide to Making Representations is available from the Traffic Commissioner's Office.

#### GOODS VEHICLE OPERATOR'S LICENCE

MALCOLM COLIN HEASMAN trading as M. C. Heasman Roofing Ltd of Patch Park Farm, Ongar Road, Abridge, Romford, Essex RM4 1AA is applying for a licence to use Patch Park Farm, Ongar Road, Abridge, Romford, Essex RM4 1AA as an operating centre for 1 goods vehicles and 0

Owners or occupiers of land (including buildings) near the operating centre who believe that their use or enjoyment of that land would be affected, should make written representations to the Traffic Commissioner at Hillcrest House, 386 Harehills Lane, Leeds LS9 6NF, stating their reasons within 21 days of this Notice. Representors must at the same time send a copy of their representations to the applicant at the address given at the top of this Notice. A Guide to Making Representations is available from the Traffic Commissioner's Office.

Notice of application to vary a Premises Licence under Section 34 of the Licensing Act 2003 Notice is hereby given that Stonegate Pub Company Limited in respect of Premises known as Goose, 143 South Street, Romford, RMI 1PL applied to London Borough of Havering for Arration of a Premises Licence the Layout of the premises in accordance with plans supplied by the applicant to the Licensing Authority in support of the application. 2. To remove all conditions under Annex 2 and Annex 3 and replace with a new Operating Schedule as detailed in the application submitted to the Licensing Authority. 3. Additional non standard limings for notable days are also sought, as detailed in the application submitted to the Licensing Authority. 3. Additional non standard limings for notable days are also sought, as detailed in the application submitted to the Licensing Authority. Premitted standard hours and licensable activities remain as existing. Any representations regarding the above-mentioned application must be remained to the control of the Authority of the Control of the Authorit

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## Representation from Responsible Authorities



# Licensing Act 2003 – responsible authority representation

This representation is made by a responsible authority for the London Borough of Havering concerning a premises licence application for the premises as detailed below.

**Applicant:** Stonegate Pub Company Ltd

Premises: The Goose PH 143 South Street Romford RM1 1PL

Name: Paul Jones

**Organisation:** London Borough of Havering Licensing Authority c/o Town Hall Main Road Romford RM1 3BD

**Email:** paul.jones@havering.gov.uk

**Telephone no.:** 01708 432692

-----

### **Objection summary:**

The Goose PH is located at Havering's most significant crime hotspot and in a special policy area. We are of the belief that the proposed changes to the licence would not serve to adequately promote the licensing objectives.

# **Policy considerations**

# **Licensing Policy 1**

In considering applications for new licences, variations to existing licences and licence reviews the Licensing Authority will take the matters listed below into account:

- whether the premises is located in an area of cumulative impact;
- the type of premises and their cumulative impact on the area and the mix of premises in the area:
- the location of the premises and the character of the area;
- the views of the responsible authorities;
- the views of other persons;
- past compliance history of current management;
- the proposed hours of operation;
- the type and number of customers likely to attend the premises:
- whether the applicant is able to demonstrate commitment to a high standard of management, for example through active participation in the Safe and Sound meetings and pub watch.

### **Licensing Policy 2**

The Licensing Authority has adopted a special policy relating to cumulative impact in relation to:

- Romford town centre within the ring road
- St Andrews Ward

This policy creates a rebuttable presumption that applications for new premises licences, club premises certificates, or variation applications that will to add to the existing cumulative impact, will normally be refused, unless the applicant can demonstrate why the operation of the premises involved will not add to the cumulative impact and not impact adversely on the promotion of the licensing objectives. The exception to this policy will be for applications for restaurants where alcohol is sold ancillary to a table meal and the terminal licensing hour is in line with the policy.

# **Licensing Policy 6**

The Licensing Authority considers that, in the interests of clarity and transparency, applicants should normally have in place the relevant planning consent for the intended use and hours of operation or otherwise have lawful planning status before making an application for a premises licence. Every application, however, will be considered on its merits on a case by case basis.

### **Licensing Policy 14**

The Licensing Authority is committed to protecting the amenity of residents and businesses in the vicinity of licenced premises, particularly when late hours have been sought. Where relevant representations are received the Licensing Authority will impose appropriate restrictions or controls on the licence to support the prevention of undue noise disturbance from licensed premises.

# **Licensing Policy 16**

The Licensing Authority recognises that where gardens and tables and chairs are provided for smoking, eating and drinking outside users can cause nuisance. Where smoking, eating and drinking take place outside the Licensing Authority expects applicants to provide comprehensive details in their operating schedule on:

- The location of outside areas to be available for use
- How the outside areas will be managed to prevent noise, smell and pavement obstructions.

Where the Licensing Authority receives representations or a review application regarding the use of an outside area it will impose restrictions or conditions that are appropriate for preventing a public nuisance.

### **Licensing Policy 19**

The Licensing Authority will require consideration of measures to protect children from harm to be reflected in the operating schedule where applicants identify the need, having regard to their type of premises or licensable activities. Applicants for premises licences and club premises certificates authorising the admission of children without accompanying responsible adults will be required to submit a safeguarding children protection policy detailing the steps to be taken to ensure that children in their charge will be protected from harm when on licensed premises or engaged in activities relating to the licence.

### Representation

This application to vary a premises licence has been submitted by the premises licence holder subsequent to 'pre-consultation' contact having been made with the Licensing

Authority and certain other responsible authorities. The first contact we received was made in April 2016. A query was submitted suggesting that the licence holder was considering siting a bar in the beer garden and further considering the provision of live music in the beer garden (please see below). The query received an appropriate response from the Licensing Authority as well as Havering's Noise officer.

Further correspondence was made between the Licensing Authority, various other responsible authorities and the licence holder via its legal representative during which the Licensing Authority's initial concerns were made known to the licence holder.

This application was submitted in the early part of June 2016. A number of the Licensing Authority's concerns, which had been made apparent to the licence holder via its legal team, appeared not to have been addressed in the application's operating schedule. Further liaison between the Licensing Authority and other responsible authorities took place during which Licensing Authority concerns were again made known to the licence holder. An amendment to the application's operating schedule was submitted mid-June. Again, these new proposals appeared not to fully address Licensing Authority concerns. Based upon this it has been felt appropriate to make representation against the application as the dialogue failed to reach a satisfactory conclusion.

### Licensing policy concerns

The application conflicts with a number of Havering's licensing policies.

Licensing policy 1 provides the framework by which we assess such applications. The Licensing Authority is justified in opposing this application based upon this policy's criteria as provided above.

Licensing policy 2 relates to the area's special policy further to cumulative impact. Section M (a) of the application indicates that the licence holder is of the view that if the application were to be granted activities at the premises will not add to cumulative impact in the area. This view is based upon the proposed changes to the annex 2 and annex 3 conditions. As we know, the application seeks to remove all annex 2 and annex 3 conditions and to replace them with a new set of annex 2 conditions. Annex 2 of a premises licence contains conditions proposed by the licence applicant/holder while annex 3 contains conditions *imposed* by a licensing sub-committee. We might therefore interpret annex 3 conditions as having greater 'weight' than annex 2 conditions as annex 3 conditions have been imposed further to concerns identified by responsible authority and/or concerned individuals.

The application's section M (a) goes on to indicate that the proposed changes will be unlikely to have a detrimental impact upon the well-being of residents in the area. This statement might have been subsequently undermined when Havering's Environmental Health team received a complaint on 16<sup>th</sup> June from a nearby resident alleging that noise nuisance was being caused by the premises currently relaying televised football matches to the garden area (please see complaint ref. 101289 details below). We can see, therefore, that the usage of this garden area is already allegedly causing nuisance before the application has been granted. One might therefore reasonably have concerns at the potential for nuisance that the completion of the external area would offer.

Licensing policy 6 indicates that applicant should have the appropriate planning permission in place before making an application such as this. We understand that these premises do not have planning permission for the installation of a permanent bar in the garden.

Licensing policy 14 addresses the Licensing Authority's commitment to protect the amenity of residents. The rear area of the premises is bordered by residential properties which

overlook the garden area. Additionally a resident has alleged that the rear garden is currently causing noise nuisance.

Licensing policy 16 addresses the requirement of an applicant to provide comprehensive details further to how outside areas will be managed to prevent nuisance from arising. Section M (a) of the application refers to various policies the licence holder has in place, however, these have not been provided for consideration.

Licensing policy 19 addresses the measures to be put in place to address the protection of children from harm. The current version of the licence ensures that the premises become an adult-only environment after 19:00. The proposed amendment to the application extends until 21:00 the period in which children are normally permitted to remain on site; this deadline can be further extended at the licence holder's request for pre-booked parties and the like. An annex 3 condition on the current licence permits the attendance of children to the premises only if accompanied by an adult. The variation application before us might serve to permit unaccompanied children to remain in the pub until at least 21:00.

These are the Licensing Authority's concerns further to the issues raised which directly flow from Havering's licensing policy. There are other concerns, however, concerns at the nature of the application and what the licence holder's intention may be with regard to the premises' intended usage should the application be granted.

Part 3 of the application describes the nature of the proposed changes and lists them under three broad strands:

- 1. To vary the layout of the premises to include an external bar
- 2. To remove all annex 2 and 3 conditions and replace them with a new set
- 3. To add a series of non-standard timings

Item 3 was subsequently removed from the application after responsible authority concerns were raised regarding the number of extensions this would permit (on average more than one a week throughout each year). We are therefore left with items 1 and 2.

#### External area and bar

Currently, patrons are permitted to consume alcohol in the beer garden. The premises plans suggest that the entire garden might effectively create an external 'room' with hard standing. This area appears to occupy a larger footprint than the premises' internal area. The corollary to this is that the premises' capacity is able to double in number if the available floor space is effectively doubled. The operating schedule appears not to address this capacity issue. One may only speculate on what might transpire should a rain storm occur one balmy Saturday evening when the garden is fully occupied and the patrons all wish to go inside to seek shelter.

We should at this stage acknowledge that many public houses have beer gardens and we should further acknowledge that this Licensing Authority is not intrinsically opposed to external alcohol consumption in beer gardens; however, it is the installation of a permanent external bar at this particular location which leads the Licensing Authority to conclude that this external area is intended to have a significant role in the premises' future. Indeed, the premises' own website appears to support this.

The premises' promotes itself online in various fashions, e.g. Facebook, Twitter etc., but it also has a website located at <a href="http://www.gooseromford.co.uk">http://www.gooseromford.co.uk</a> A brief visit to this website found that the external area already appears to be conducting music events aimed at a young crowd on Thursdays, "rain or shine" according to the website. Advertising outside the pub also indicates that on Thursdays there is a "DJ and garden party from 8pm with DJ Nial Kay." In conjunction with these Thursday night garden party events the website

provides the following offer:

"As if that isn't enough we put the cherry on the top with a great drinks range available for the night priced at £1.50."

One might reasonably question the responsible nature of promoting events to which a young crowd are attracted and to provide discounted alcohol at these events for consumption by this young customer base. The price of lager per pint on average is more than £3 so this offer might permit a purchaser to buy twice as much alcohol for the same amount of money he or she might normally spend in an evening. Please see further details below.

Given the presence of door supervisors at the premises currently, one assumes all of those individuals appearing in the photographs on the Goose's website have been asked to provide suitable identification prior to entry in line with the premises' Challenge 25 policy as they appear somewhat fresh-faced; however, what might seem clear is that this premises is aiming certain evenings at a young crowd, via the offer of garden parties and discounted alcohol, at which the likelihood of under-18's trying to gain access might seem increasingly likely. If we consider the modifications sought to the conditions regarding SIA registered staff members and the extension to the terminal hour during which children may remain on site, i.e. an increase of two hours from 19:00 to 21:00, we might reasonably be concerned that this application is designed to support a business model in which the customer base is in the 18-25 age bracket. Such a customer base will inevitably attract those under 18 to seek to gain access to these garden parties.

I am sure that we have all been to a public house and spent the evening in the garden socialising and drinking with our friends, but I suspect that most of us will have had to go back inside the pub to buy our drinks at the bar therein and take them back outside, rather than be served from a bar located in the garden. The presence of an external bar in an area bordered by residential properties would cause this Licensing Authority concern as it would facilitate the regular and ready supply of alcohol to externally located patrons, patrons who all appear to be young based upon the Goose's website photographs. There is only one other pub in Havering which has an external bar but, unlike this one, it is not located in a town centre nor is it sited in a cumulative impact zone, and as The Goose's website proclaims, "we do what no other pub in Romford can do as good as us... we put it on in the beer garden."

The operating schedule has not provided details on how this external area will be monitored by the licence holder, but proposed condition no. 9 of the amended conditions indicates that the external bar will not be open for the sale of alcohol beyond 23:00. This is not to say that the garden will close to patrons at 23:00; the application would permit externally located patrons to remain outside after 23:00, having purchased alcohol inside, until the premises closes at 01:30 at the weekend or at 02:30 on various non-standard occasions; and as the website states, "rain or shine we're out there, Nial has even done a set in the snow!"

We should also recall at this stage that the original enquiry made in April 2016 referred to the potential for providing live music in the beer garden. While no application for live music has been made the provision of live music on licensed premises is not a licensable activity if provided to an audience of 500 or fewer persons until no later than 23:00. It might appear, then, that live music may be provided for entertainment purposes in the beer garden until 23:00 without the need for it to be included on the premises licence if the licence holder chooses to do so. Further to this the premises licence currently permits the provision of recorded music until 00:00 on Thursday and until 01:00 Friday and Saturday, so one might assume that the garden parties would effectively be fully licensed.

### **Premises plans**

The premises plans provided with the application might suggest that access to the garden might be possible without having to enter the pub first. The entrance to the car park provides free pedestrian access down the side of the pub. The plans indicate that there will be a fire exit door or gate between the garden and the car park; however, the plans do not make it clear whether this fire exit will be alarmed or the method by which it will be retained in a closed position, e.g. glass bolt, panic bar etc. There is no indication that a door supervisor will be stationed at this exit. We should acknowledge the likelihood that individuals who may be occupying the garden and wish to leave may not wish to make their way through the pub but may instead prefer the quicker exit into the pub's car park, particularly if their car is parked there. Patrons exiting in such a manner may not be overly concerned with closing this door or gate.

From a technical perspective the premises plans are slightly confusing and might require further clarification from the licence holder. The premises plans include a red border which encompasses the built structure of the pub itself and the external bar in the garden. The red border does not encompass the garden. The key on the plans indicates that:

"The red line denotes the area to be used for the sale and consumption of alcohol, including regulated entertainment and late night refreshment."

This might appear to suggest that the garden outside the external bar is not a designated alcohol consumption area or an area in which regulated entertainment, e.g. live and/or recorded music, might be provided. The premises licence permits the off-supply of alcohol so we must conclude that the premises plans consider that the garden does not form a part of the licensed premises. This might appear contrary to the premises plans' indication that access to the garden may only be made via the pub itself. A red border is not a regulatory requirement for insertion in premises plans but given that it has been included we might normally have expected the red border to define the entire area in which licensable activity might be provided to include the whole of the garden, external bar and all. I am sure that the applicant will be able to satisfactorily clarify this apparent contradiction.

### Premises' capacity

If we accept that the application as submitted and subsequently amended has the potential to result in a large increase in the premises' capacity what might this imply?

As indicated previously, these premises are located in an area subject to a cumulative impact policy. While the application does not imply an increase in the *number* of premises in this particular vicinity it appears to suggest the potential for a significant increase in the number of *patrons* attending this immediate area. Doubling a premises' floor space might have the same effect as introducing another public house to this location and so it would be likely to have an effect upon cumulative impact. We should remember at this stage that these premises are located at Havering's main transport hub which is itself a blessing as well as a curse: the premises' central location is excellent for the attraction of footfall, yet this area is Havering's most significant crime hotspot. The application's grant might see twice the number of patrons disgorging from The Goose at 01:30 (and 02:30 on non-standard occasions) as leave the premises currently. The potential for licensing objective failures might therefore appear to increase by 100% under these circumstances.

### **Proposed conditions**

Item 2 of the application's part 3 indicates that all current annex 2 and annex 3 conditions seek to be removed and replaced with a new set of conditions. As indicated previously annex 3 conditions are those imposed by a licensing sub-committee at hearings further to

concerns raised by responsible authorities during previous applications. A time line detailing the history of this premises licence is provided below.

As we can see, the premises licence was reviewed in 2009 subsequent to a series of failed under-age alcohol test purchases. The premises licence was subsequently transferred to the current licence holder in November 2010 so we should acknowledge that the failures of a previous licence holder should not be attributable to the current licence holder. Since the current licence holder took over at The Goose there has been no record of similar issues at the site. This will be in part thanks to the premises' current management but also thanks to the conditions installed in annex 3 which were designed to address these concerns. So while the current licence holder may not have inherited the previous licence holder's approach to under-age alcohol supplies what has been inherited are these particular premises at this particular location. The central location of this public house makes it an ideal meeting point for people wishing to spend an evening in Romford. The Licensing Authority's concern, therefore, is that the modification of certain conditions may have the result that under 18's attempt to gain access to alcohol at these premises.

The application indicates at section M (a) that its intention is to ensure that there is a clear and enforceable operating schedule in place. The Licensing Act 2003 is more than ten years old and we have all learned a great deal in the last ten years. Therefore some of the conditions which were proposed and imposed during the early years of the Act might now appear to be less than suitable, so we would have no objection to a general 'tidying up' of the licence to ensure that all conditions are *proportionate*, *justifiable and capable of being met* (s.182 Guidance to the Act, para. 1.16). To this end we support many of the proposed modifications to the licence. A list of the amended proposed conditions is provided below.

When conditions seek to be removed or modified, particularly annex 3 conditions, we should be alive to the potential impact upon the licensing objectives these modifications might have. A number of the proposed conditions submitted by the applicant might require further consideration in this regard.

The current version of the licence contains the following condition:

The premises shall ensure that a SIA registered member of staff shall be at the entrance of the premises from 19.00hrs until close on every day the premises is open to the public.

This condition seeks to be replaced by proposed amended condition 2:

The premises shall ensure that a SIA registered member of staff shall be on duty at the premises from 19:00 hours until close on every day the premises is open to the public. This condition can be varied on 14 days' notice and with the written agreement of the Police. At all other times the need for door supervisors will be assessed by way of risk assessment and cognisance will be taken of any police advice.

The careful wording of this amended condition might appear to remove the requirement for a SIA registered staff member to be located at the premises' door. Door supervisors are a proven method by which access to the premises by under-aged persons, as well as other undesirable patrons, may be prevented. The modified condition might permit the premises to be compliant with this new proposed version should the premises' DPS, for example, hold a SIA registration even though he or she may not be employed in a security capacity. Additionally, one might wonder at the effectiveness of a 'condition' which can effectively be varied at the licence holder's request. One might assume that any 'variation' to this condition would be to reduce or remove it rather than to extend its ambit. Essentially, does a licence condition remain a *condition* if it can be disregarded?

The proposed condition concludes that "cognisance will be taken of any police advice." The dictionary defines 'cognisance' as 'knowledge or awareness.' The condition might therefore require the licence holder to be aware of Police advice but not to act upon it.

With these comments in mind this Licensing Authority is unable to support the proposed modifications to this condition.

Proposed amended condition 12 states:

A Challenge 25 proof of age scheme will be operated at the premises where the only acceptable forms of identification are photographic identification cards such as a driving licence or passport.

This amendment might appear less than definitive as the inclusion of the words "such as" might indicate that a driving licence and passport are simply examples of photographic identification cards, any of which will be acceptable for identification purposes. This Licensing Authority would be more reassured if the condition is worded thus:

A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are a photocard driving licence, a passport, a UK armed services ID card or a Proof of Age Standards Scheme (PASS) accredited card.

Proposed amended condition 14 states:

Toughened glass currently in use to be used during any additional hours.

This condition has survived intact from the current version of the licence; however, it is one of those conditions mentioned earlier which, with hindsight, might prove to be less than definitive, open to interpretation and therefore not enforceable. This might serve to make the condition redundant. If the application is, in part, to 'tidy up' the licence the Licensing Authority would feel more able to support this particular proposed condition if it were to address the issue of toughened glass via the adoption of two of Havering's model conditions, PS01 and PS02 which state:

All glasses in use at the premises shall be either toughened glass or polycarbonate material.

No drinks of any sort are to be supplied to customers in glass bottles.

We would, of course, be happy for these two conditions to be amalgamated into a single condition addressing glasses and bottles.

Finally, this Licensing Authority notes that the licence holder has not provided a proposed condition further to the usage of the external area in a similar way that proposed conditions 4 and 7 address the requirement for drugs and dispersal policies. We might have anticipated that the licence holder would have a risk assessment-based policy in place specifically addressing the apparent increased usage of the garden area.

#### Conclusion

Since the current premises licence holder took over in November 2010 The Goose PH has operated with little adverse impact upon the promotion of the licensing objectives. Having checked our records I can find little evidence to suggest the premises operates less than responsibly. This is commendable and the licence holder and staff should be acknowledged for their successful efforts to this end. The Licensing Authority contends, however, that the conditions attached to the premises licence currently have also played their part in The Goose's successful promotion of the licensing objectives. Seeking to amend the licence to remove a number of the proven control measures might be in

opposition to the "If It Ain't Broke, Don't Fix It" principle.

Having said that, this Licensing Authority recognises that a premises licence is not written in stone and that business models evolve and adjust to customer trends. A business has to adapt to survive; consequently, a licensed premises will need its licence to adapt to operational modifications. To this end Havering's Licensing Authority will always seek to support business aims where possible and where the proposed modifications are not likely to adversely impact upon the licensing objectives. We therefore broadly support the application's intention to modify its conditions in line with paragraph 1.16 of the s.182 Guidance to the Act. Our concerns with the proposed conditions have been made clear above.

The application to install a permanent bar in the premises' garden is unable to be supported by this Licensing Authority as we anticipate that the apparent use of the external area to which the application alludes, which appears to include regular weekly "garden parties", will be likely to adversely impact upon the promotion of the licensing objectives given the premises' location and the implied capacity increase at the premises which might be equivalent to a second similar-sized premises appearing at this location. Additionally, we believe that the premises do not currently have the appropriate planning permission for the installation of a permanent bar in the garden, contrary to the thrust of licensing policy 6.

This rear area is bordered and overlooked by residential properties. Licensing policy 14 requires that we seek to protect the amenity of residents. The nature of the variation indicated by the application suggests that the external area will be able to contain potentially large numbers of patrons consuming alcohol to the early hours. Even if there is no external musical provision during the advertised garden parties the noise generated by large numbers of people consuming alcohol has the potential to cause nuisance to multiple residential properties and, as we have seen, the premises has generated a noise complaint currently alleging "an increase in noise in general" at the premises and which is being progressed.

We therefore request that the licensing sub-committee gives serious consideration to these matters and trust that if the sub-committee is minded to grant the application suitable conditions will be imposed in annex 3 to address those concerns detailed above.

### Other documents attached

- (i) E-mail query from premises licence holder's legal representative regarding a potential variation to the licence
- (ii) Details of a noise nuisance complaint received by Havering June 2016
- (iii) Website details
- (iv) The Goose premises licence time line
- (v) Applicant's proposed amended conditions

Signed Paul Jones

Dated 30<sup>th</sup> June 2016

From: Michelle Peach [mailto:

**Sent:** 20 April 2016 11:26 **To:** Environmental.Health

Subject: Goose, 143 South Street, Romford - Variation of Premise Licence

**FAO: EH OFFICER** 

Dear Sir/ Madam

Our Clients have contacted us with a view to submitting application to vary the above licence for the siting of a bar in their beer garden. This will be a fixed structure and not a mobile bar.

They have also queried the possibility of adding the facility for live music, for inside the premises, to their licence in line with the existing hours, namely:-

Sundays to Thursdays 10am to 12 midnight Fridays & Saturdays 10am to 1am

And the potential for live music in the beer garden also.

I should therefore be grateful if an Officer could call me on Direct.Tel: to discuss this further prior to submission in order that any concerns you may have could be addressed.

I look forward to speaking with you.

Many thanks

Michelle Peach | Paralegal

Poppleston Allen

| W: www.popall.co.uk

### Service request ref. no. 101289

Type of request?:

What type of noise is it?:

Music

How often is the noise happening?:

Resident is reporting that The Goose is having the football played through the speakers out into the beer garden. This is causing disturbance to the resident. I have posted log sheets as resident's internet is not working.

Land Type?: Commercial

What is the impact the issue is having on customer?:

Resident is reporting that The Goose is having the football played through the speakers out into the beer garden, has also noticed an increase in noise in general. Police was out to the Goose not long ago and also noticed the increase in noise. This is causing disturbance to the resident. I have posted log sheets\* as resident's internet is not working.

Is it an Environment Agency Site?: No Is it a recurring issue?: Yes Is it occurring now?: Yes Day Selection Monday: Yes Day Selection Tuesday: Yes Day Selection Wednesday: Yes Day Selection Friday: Yes Day Selection Saturday: Yes Day Selection Sunday: Yes Time band selection 08:00 - 18:30: Yes Time band selection 18:30 - 22:00: Yes Time band selection 22:00 – 06:00: Yes

(\* NB Log sheets are completed by a complainant over a period of weeks to evidence whether a statutory nuisance exists. Havering's Environmental Health Service would therefore not expect these log sheets to be returned by the complainant until mid-July.)

# http://www.gooseromford.co.uk/

# 29th June 2016





#### THURSDAY MUSIC SESSIONS

When it comes to music we have probably the most knowledgable DJ when it comes to music you are ever likely to meet. DJ Nial Kay rolls out an amazingly varied set every Thursday night from 8pm.

With a myriad of the best classic rock and indie tunes from the last 50 years, if you want an escape from the constant stream of David Guetta, Rihanna, Flo Rida or Pitbull and are looking for an alternative then this is the night for you.

To make the evening extra special, we do what no other pub in Romford can do as good as us... we put it on in the beer garden. Rain or shine we're out there, Nial has even done a set in the snow! We have heating outside so you don't have to come prepared but if it's chilly why not bring a brolly and a blanket and soak in the festival style atmosphere of a Thursday Night at The Goose. If you don't fancy it outside but still want to enjoy the music we pump it through to the inside of the pub as well.

If you'd like to sample a set we put a couple up on Spotify that we did at the beginning of the year. Just Google 'spotify goose romford' and you'll find a couple of sets at the top.

As if that isn't enough we put the cherry on the top with a great drinks range available for the night priced at £1.50.





# TUESDAY BAR £1.50

Drinks basket from 8pm at £1.50

Jagerbomb

Carlsberg

D'Vine 175ml

Breezers

Cocktails at £4.95

Prices and events may vary - please check with the venue for further details. Management reserves the right to withdraw / change offers at any time.















### The Goose PH 143 South Street Romford RM1 1PL

#### **Licence Time Line**

Jun 2005 Application for a premises licence submitted by Mitchells & Butlers Leisure & Retail Ltd

# Aug 2005 Application granted

Mar 2009 Premises licence review application made by Havering's Trading Standards team in response to three underage alcohol sales being made at the premises. Conditions were added to annex 3 of the licence after an appeal was made to the magistrates' court; these included:

- Persons under the age of 18 shall be prohibited from entering the premises
- The premises shall ensure that a SIA registered member of staff shall be at the entrance of the premises from 12:00 until close on every day the premises is open to the public
- Nov 2010 Premises licence transferred from Mitchells & Butlers to Stonegate Pub Company Ltd
- Dec 2012 Application to vary the premises licence submitted, in part to amend the two annex 3 conditions detailed above to:
  - Persons under the age of 18 shall be prohibited from entering the premises after 19:00
  - The premises shall ensure that a SIA registered member of staff shall be at the entrance of the premises from 19:00 until close on every day the premises is open to the public

At the resultant hearing annex 3 conditions were imposed including:

- Door staff shall be present from 19:00
- A person under the age of 18 shall not be allowed on the premises unless accompanied by an adult and taking a meal
- A person under the age of 18 shall not be allowed to remain on the premises after 19:00
- Prominent clear notices shall be displayed on the premises stating that last orders for persons under the age of 18 accompanied by an adult shall be 18:15
- Apr 2016 E-mail received from premises licence holder's legal representative to the effect that a variation to the licence is being considered to include the siting of a bar in the rear garden and the potential for live music to be provided in the rear garden
- June 2016 Variation application received to remove all annex 2 and annex 3 conditions and to replace them with a new set of annex 2 conditions and to include the siting of a bar in the rear garden
- June 2016 Complaint received by Havering's Environmental Health Service from a resident alleging noise nuisance further to televised football matches being relayed to the garden area

# Goose, 143 South Street, Romford RM1 1PL

**Proposed Amendments to Application** 

The request for an additional non standard timings is removed save for:

- 1. Those already permitted by the premises licence (New Year's Eve and Recognised Events as per the condition below)
- 2. An additional hour to the terminal hour for opening and late night refreshment on the day that British Summertime commences.

### **Proposed Conditions**

- A CCTV system shall be installed at the premises and maintained in good working order and used at all times when the premises are open for licensable activities. Any CCTV footage shall be held for at least 28 days and shall be made available to an officer of the Licensing Authority or Police on reasonable request.
- 2. The premises shall ensure that a SIA registered member of staff shall be on duty at the premises from 19:00 hours until close on every day the premises is open to the public. This condition can be varied on 14 days' notice and with the written agreement of the Police. At all other times the need for door supervisors will be assessed by way of risk assessment and cognisance will be taken of any police advice.
- 3. Where Pubwatch exists covering the area of which the premises is situated then the DPS or other nominated employee shall participate in Pubwatch.
- 4. The premises shall maintain a written drugs policy, which shall be made available to the Police or an authorised officer of the Council upon request.
- 5. 2 way radios to be used between internal and external bars at any time that the external bar is open for the sale of alcohol.
- 6. An incident log book (which may be electronic) shall be kept on the premises and made available on request to an authorised officer of the Council or Police which will record the following:
  - i. Any incidents of disorder
  - ii. Any seizures of drugs or offensive weapons
  - iii. Any ejections of patrons
- 7. The premises shall maintain a written dispersal policy, which shall be made available to the Police or an authorised officer of the Council upon request.

- 8. In the event of a recognised event ("The Event" (not exceeding 12 annually)) which falls outside the current permitted hours on the premises licence to permit licensable activities commencing one hour before and ending one hour after "the Event" the details of the event to be notified to the Licensing Authority and the Police ten working days beforehand with the police giving their prior written consent in each case.
- 9. Reasonable steps will be taken to recognise the rights of local residents and notices will be displayed at the premises exits requesting customers to leave quietly and reminding them that they are in a residential area.
- 10.At all times the external bar is open for the sale of alcohol it will be manned by a member of staff.
- 11. The external bar shall not be open for the sale of alcohol beyond 23:00 hours on any day.
- 12.A Challenge 25 proof of age scheme will be operated at the premises where the only acceptable forms of identification are photographic identification cards such as a driving licence or passport.
- 13.A log (which may be electronic) shall be kept detailing all refused sales of alcohol. The log shall include the date and time of the refusal and the name of the member of staff who refused the sale. A copy of the log or electronic report shall be made available upon reasonable request.
- 14. Toughened glass currently in use to be used during any additional hours.
- 15.All bar staff to receive appropriate training in relation to alcohol sales prior to commencing their duties. This will include the premise licence conditions, underage sales policy and other relevant licensing matters. Training documents (which may be in an electronic format) shall be made available to an authorised Police Officer or Council Officer upon request.
- 16. Persons under the age of 18 years shall not be allowed to remain on the premises after 21:00 hours save for attendance at pre-booked parties and with the written agreement of the Police.



# Licensing Act 2003 Responsible Authority representation

This representation is made by a responsible Authority for the London Borough of Havering concerning a licence application for the premises as detailed below.

Premises Name and address:	"The Goose",143 South Street,Romford,RM1 1PL	
Your Name:	Samuel Cadman	
Organisation name / name of body you represent:	Havering Council's planning department	
Your Address:	5 <sup>th</sup> Floor Mercury House, Mercury Gardens, Romford, RM1 3SL	
Email:	sam.cadman@havering.gov.uk	
Contact telephone number:	01708 434798	
Summary of representation:	To OBJECT to the proposed variations to the premises licence on the specific licencing objective "The prevention of public nuisance".	

# **Policy Considerations:**

The representation takes into account the following licencing policies as set out in the document titled "Statement of Licencing Policy" with effect from 7<sup>th</sup> January 2016:

# Licencing Policy 1

In considering applications for new licences, variations to existing licences and licence reviews the Licensing Authority will take the matters listed below into account:

- whether the premises is located in an area of cumulative impact;
- the type of premises and their cumulative impact on the area and the mix of premises in the area;
- the location of the premises and the character of the area;
- the views of the responsible authorities;
- the views of other persons;
- past compliance history of current management;
- the proposed hours of operation;
- the type and number of customers likely to attend the premises;
- whether the applicant is able to demonstrate commitment to a high standard of management, for example through active participation in the Safe and Sound meetings and pub watch.

# Licencing Policy 6

The Licensing Authority considers that, in the interests of clarity and transparency, applicants should normally have in place the relevant planning consent for the intended use and hours of operation, or otherwise have lawful planning status, before making an application for a premises licence. However every application will be considered on its merits on a case by case basis

#### Licencing Policy 8

When assessing the applicant's or licensee's ability to demonstrate a commitment to high standards

of management the Licensing Authority will take into account whether the applicant or licensee:

- Can demonstrate comprehensive knowledge of best practice
- · Has sought advice from the responsible authorities
- · Has implemented any advice that has been given by the responsible authorities
- Is able to understand verbal and written advice and legal requirements
- Can demonstrate knowledge of the licensing objectives, relevant parts of the Licensing Policy and their responsibilities under the Licensing Act 2003
- · Is able to run their business lawfully and in accordance with good business practices
- Is able to demonstrate a track record of compliance with legal requirements.

Where there is a history of non-compliance associated with the premises the Licensing Authority is unlikely to grant a new or variation application unless there is evidence of significant improvement in management standards.

# Licencing Policy 14

The Licensing Authority is committed to protecting the amenity of residents and businesses in the vicinity of licenced premises, particularly when late hours have been sought. Where relevant representations are received, the Licensing Authority will impose appropriate restrictions or controls on the licence to support the prevention of undue noise disturbance from licensed premises.

#### Representation:

Internal alterations to a property do not normally require planning permission, but the proposed external bar would require planning permission. However, no planning applications have been submitted to the planning department, and so the planning department has not had the opportunity to assess the appropriateness of the development or use. Upon review of the proposed licence, the new outside bar is unlawful in planning terms, which directly contravenes licencing policy 6.

When reviewing the licence application, I note that the applicant is seeking to use the outside garden for patrons, and to have a bar located in this area. This has the potential to retain an increased number of persons drinking and staying in the garden area. This will inevitably increase the amount of noise escaping past the boundary of the property, exposing the neighbouring properties and residents to a level of noise beyond that which they have been previously exposed to. This may result in a level of noise disturbance that has not been prevalent to the distress of the local occupants and residents. The concerns of noise nuisance should be alleviated in steps proposed in the licence application. Section M of the licence application outlines the steps to be taken to meet the licencing objectives. Section M a) makes reference to policies in place for ensuring "noise management and management of outside areas do not cause noise nuisance"; but there are no details given in the application to explain this in more detail. This licence application therefore lacks a level of detail when considering the impact of public nuisance in the local area which is expected under Licencing Policies 1 and 8.

Given the arguments as set out above, the licence application contravenes licencing policy; and the planning department's concerns on the prevention of public nuisance have not been alleviated though the licence application. As this is the case, I ask that the licencing committee use policy 14 to offer further restrictions on the use of the outside area to help prevent a public nuisance; possibly a restriction on the opening hours of the outside bar and garden. If the committee is not minded to do this, then the planning services would completely object to the licence application.

It must be noted that as development has occurred on site without planning permission, a planning enforcement investigation will be opened, with enforcement action considered.

#### Complaint and Inspection History (if applicable):

No visits to the property were undertaken.

A review of the Council's records shows the following recent planning applications:

Application Number:	A0008.10
Description of proposal:	Various replacement signage, illuminated and non-illuminated.
Outcome:	Approved with conditions on 22 <sup>th</sup> April 2010.

Application Number:	A0044.05	
Description of proposal:	Various internally and externally illuminated signage	
Outcome:	Approved with conditions on 20th April 2005.	

# Other documents attached:

None

		27/6/16	
Signed	X	Dated:	



Mr Paul JONES
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Your ref: GOOSE - variation Our ref:

01<sup>ST</sup> JULY 2016

Dear Mr Jones,

Police Representation to the Application for a Premises Licence Variation at The Goose PH, SOUTH STREET, ROMFORD.

I certify that I have considered the application shown above and I wish to make representations that the likely effect of the grant of the application is detrimental to the Licensing Objectives for the reasons indicated below.

- 1. The prevention of crime and disorder,
- 2. Prevention of public nuisance

The applicant has submitted a variation to the premises licence at The GOOSE PH, pre-consultation was conducted with police prior to submission.

Contained within annex 3 of the licence are conditions which are no longer relevant and are un-enforceable, discussions were had regarding these conditions and amendments were proposed.

Also discussed during pre-consultation was the addition of an external bar to the rear garden area.

Upon submission of the variation application the applicant included a request for several additional non-standard timings, at no point during pre-consultation was the addition of NST's discussed.

A subsequent meeting was held at the Goose PH between the applicant and police, further amendments were made to the operating schedule. Since the meeting police have been informed of a noise complaint which has been received by the council regarding noise emanating from the venue during the Euro 2016 football tournament.

It has also been noted that on the venues website there are advertisements for a "GARDEN PARTY" with a DJ on Thursday nights.

### The Prevention of Crime and Disorder

The venue proposes to open an external bar area and increase and improve the seating areas to the garden at the rear of the venue.

The current conditions relating to door staff at the venue state:

To monitor the need for door supervisors and take into account any advice given by the Police. – This condition is un-enforceable from a police perspective

The premises shall ensure that a SIA registered member of staff shall be at the entrance of the premises from 19.00hrs until close on every day the premises is open to the public. – The wording of this condition is open to interpretation and does not specify that the staff member must be acting in the capacity as door staff.

The rear garden area that is proposed on the plans details twenty picnic bench style tables which would conceivably seat six people, there are also an additional fifteen tables which have seating for forty-six people.

The total additional seating would accommodate approximately one hundred and sixty-six people in total.

The rear garden is also secluded from the rest of the venue. There is no method of viewing the back of the garden from the front door of the premises. If a fight was happening at the back of the garden a lone member of door staff on the front would be ineffectual.

The industry standard ratio of door staff to patrons is 1/100, the capacity of the rear garden in seating alone is 166. At least two door staff would be required to man the area at its capacity, especially at times when there would be a DJ and Garden Party.

Should the sub-committee be minded to grant the variation then in order to mitigate the risk and uphold the licensing objective of the prevention of crime and disorder amendments to the conditions relating to door staff are required.

Police propose the following conditions in relation to door staff for consideration:

- A minimum of one SIA licensed door supervisor shall be on duty at the premises at from 19:00hrs until closing time whilst it is open for business.
- At least four SIA licensed door supervisors shall be on duty at the premises from 21:00hrs until closing time on a Thursday, Friday and Saturday night and any bank holiday Sunday and at any time that a temporary event notice is in use. At least two shall be employed in static positions at opposite ends of the rear garden area.
- Door staff employed at the premises are to utilize a working radio system to ensure they have the ability to be in remote contact with each other. At any time a lone member of door staff is on duty they shall have radio contact with the duty manager.

- All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests
- A register of security personnel employed on the premises shall be maintained in a legible format and made available to police upon reasonable request. The register should be completed by the DPS/duty manager/ nominated staff member at the commencement of work by each member of security staff and details recorded should include; Full name, SIA badge number, time of commencement of duties. The security operative should then sign their name against these details.

# **Prevention of Public Nuisance**

The recent noise complaint raises concerns that the venue may be causing nuisance to neighbours from noise emanating from external speakers.

A noise limiter with a set decibel level may be a solution. It may also be prudent to condition the licence that the manager be in control of the maximum volume levels and not the DJ.

Sound travels further and upwards in weather periods of high pressure, speakers should be located in such a way that the sound waves face away from residential properties, avoiding reverberating walls and into any crowds to absorb the noise.

The increased capacity of the garden may also give rise to an increase in the noise from patrons. It may be the case that a portion of the garden should be sectioned off from a certain time in order to reduce background noise from groups of people.

If the sub-committee are minded to grant the application then consideration should be given to these factors.

If I can be of any further assistance please feel free to contact me

Yours sincerely,

Oisin Daly PC 364KD Licensing officer Havering